



February 28, 2019

ONLINE BANKING: IMPORTANT INFORMATION

We are excited to announce we will be upgrading our internet banking platform on **APRIL 8, 2019**. As we prepare for these upcoming improvements, we would like to take this opportunity to provide you with important information regarding our upgraded system, so please read this letter carefully.

Important Dates for your online access:

- **WEEKEND PRIOR TO LIVE:** Internet banking access will be available in **“Inquiry Only”** mode starting at 3:00 p.m. on FRIDAY PRIOR TO LIVE. Please plan accordingly and conduct all internet banking transactions prior to these dates.
- **LIVE DATE:** Upgraded system goes live at approximately 9:00 a.m.

Instructions for Signing on to the Upgraded Online Banking Platform:

1. **Log on to our website at “www.mansonbank.com”.**
Select the “Online Banking” button to sign on to the system
2. **Your existing User ID will be converted to the upgraded system however you will need to use all lowercase letters.**
Click and enter your User ID then click “Submit”.
3. **Your password will NOT be converted to the upgraded system.**
Your new password will be: Last 4 numbers of your Social Security Number
You will be asked to change your password before you gain access and maybe required to reset your security questions.

Account history will be carried over into the upgraded system.

Added Features:

- **Forgot your Password:** Having trouble logging in? Reset your own password with the “Forgot your password” feature.
- **E-Statements:** Access e-statements quicker and easier!

COMING SOON: MORE DETAIL TO COME

- **Mobile Banking:** Download our Online Banking App for banking on the go. Available for apple and Android.
- **Mobile Deposit Capture:** Available on Mobile Banking.

If you have any questions about our upcoming improvements, please feel free to contact us directly at 712-469-3355.

Thank you for your time and continued business.

Sincerely,
Manson State Bank

